**Appendix F**

**Policies, Guidance and Processes**

**Specification**

Quality Assurance and Contract Management:

[Care Provider Quality Assurance Policy (somersetprovidernetwork.org.uk)](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsomersetprovidernetwork.org.uk%2Fsupport-for-providers%2Fquality-assurance-contracts%2Fcare-provider-quality-assurance-policy%2F&data=05%7C01%7Channah.smith%40somerset.gov.uk%7C93c9bd2dd2e144716c4508db57922375%7Cb524f606f77a4aa28da2fe70343b0cce%7C0%7C0%7C638200057409321548%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=hK7a20POT%2B5jdMhwFi8pZ69pRd0miCM8SlqDlIqX8tc%3D&reserved=0)

[ASC Contract Management Policy (somersetprovidernetwork.org.uk)](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsomersetprovidernetwork.org.uk%2Fsupport-for-providers%2Fquality-assurance-contracts%2Fcontract-management-policy%2F&data=05%7C01%7Channah.smith%40somerset.gov.uk%7C93c9bd2dd2e144716c4508db57922375%7Cb524f606f77a4aa28da2fe70343b0cce%7C0%7C0%7C638200057409321548%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=xYhOoe9TDoBmT9qmU%2B7K9qjOBEF2KUEGJ1yEfAYfP5A%3D&reserved=0)

[Regulated Care Provider: Business Failure Policy (somersetprovidernetwork.org.uk)](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsomersetprovidernetwork.org.uk%2Fsupport-for-providers%2Fquality-assurance-contracts%2Fprovider-failure-closure-policy%2F&data=05%7C01%7Channah.smith%40somerset.gov.uk%7C93c9bd2dd2e144716c4508db57922375%7Cb524f606f77a4aa28da2fe70343b0cce%7C0%7C0%7C638200057409321548%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=d8mZ3iZA4F%2B12M2S4k4XeuyZdSe%2F2QV1VwbBmGi7mzY%3D&reserved=0)

Safeguarding:

[Policy and Procedure – Somerset Safeguarding Adults Board (safeguardingsomerset.org.uk)](https://ssab.safeguardingsomerset.org.uk/information/policies-and-procedures/)

Social Value:

[SCC - Public - Social Value Policy.pdf - All Documents (sharepoint.com)](https://somersetcc.sharepoint.com/sites/SCCPublic/Business%20%20and%20Economy/Forms/AllItems.aspx?id=%2Fsites%2FSCCPublic%2FBusiness%20%20and%20Economy%2FSocial%20Value%20Policy%2Epdf&parent=%2Fsites%2FSCCPublic%2FBusiness%20%20and%20Economy&p=true&ga=1)

Medicines:

[Overview | Managing medicines for adults receiving social care in the community | Guidance | NICE](https://www.nice.org.uk/guidance/ng67)

**Links to other Plans and Strategies**

[Somerset Council Plan 2023 – 2027](https://www.somerset.gov.uk/council-and-democracy/somerset-council-council-plan-2023-2027/)

[SCC - Public - ASC Strategy 2023-2026.pdf - All Documents (sharepoint.com)](https://somersetcc.sharepoint.com/sites/SCCPublic/Social%20Care/Forms/AllItems.aspx?id=%2Fsites%2FSCCPublic%2FSocial%20Care%2FASC%20Strategy%202023%2D2026%2Epdf&parent=%2Fsites%2FSCCPublic%2FSocial%20Care&p=true&ga=1)

**Additional useful information**

[Overview | Home care: delivering personal care and practical support to older people living in their own homes | Guidance | NICE](https://www.nice.org.uk/guidance/ng21)