

PEER PROFILE

CONFIDENTIAL



Juliette Garrett

Personal Profile

Juliette Garrett is currently the Head of Commissioning for Older People at West Sussex County Council and has over 20 years experience in working in Health and Social Care in contracts and commissioning roles. Starting as Head of Service in July 2022, Juliette commenced in this leadership role leading a restructure of contracts and commissioning teams and functions in West Sussex with the two other Heads of Service and the Assistant Director. Having established the structure Juliette, as part of the commissioning leadership team is now focusing on setting a clear strategic vision with priorities and objectives, producing Market Position Statements and a development plan to support continuous improvement across commissioning in West Sussex.

Juliette has significant experience in managing high pressured and fast paced areas of the business, including managing emergency provider failures and commissioning solutions and services to support seasonal pressures and hospital discharge initiatives. Juliette works closely in partnership with adult operations leaders and managers and with the local ICB and key partners and providers across West Sussex.

Within her current portfolio Juliette is the head of service for all contracts and commissioning functions focused on older peoples services, including around £200m per year in contracted provision for care homes and home care services that support around 5000 people across the county. With responsibility for a strategic contract spanning 30 years, framework agreements with hundreds of organisations to small pilots to support development and test innovative ideas Juliette is a highly skilled and experienced commissioner having commissioned high risk, high value services, a range of commissioning models and also decommissioned and adapted services according to need and demand and in response to financial challenges.

In previous roles, Juliette has led on commissioning and contract management of the Voluntary and Community sector as part of national pilot programme and has developed local innovative solutions including a programme to avoid admissions to acute services from care homes a pilot to commission outcomes focused home care and a framework for home care that supports the requirements of both Adult Social Care and NHS Continuing Healthcare.

Current Position(s)

Start Date

Head Of Commissioning - Older People - West Sussex County Council Jul-22

Previous Positions (s)

Category Commissioning Lead - West Sussex County Council	Oct-19 to Jun-22
Senior Commissioning Manager - West Sussex County Council	May-14 to Sep-19
Commissioning Manager (Integrated Health and Social Care - West Sussex County Council	Apr-11 to Apr-14

This profile is intended only to provide general information of the Peer and should only be used as guidance when selecting the Peer.

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Previous Positions (s)

Contract Commissioning Manager - West Sussex County Council

May-09 to Mar-11

Other Peer Experience

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