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| **Case Study 1 - Richard**  Richard is an 82-year-old gentleman being supported by Adult Social Care’s mental health team in Mendip.  Richard had experienced significant domestic abuse that extended to financial abuse for many years prior to adult social care’s involvement.  He has a diagnosis of Dementia and whilst he wanted to have a direct payment and the autonomy a direct payment would allow him, he did not have anyone in his family to support him with managing this.  Richard had been paying a Personal Assistant that he had a long-standing relationship with for some time. Following the safeguarding enquiry into his finances and subsequent changes to the support from his family, it was likely that he would have had to move over to receive a commissioned service due to not being able to manage the responsibilities of a direct payment himself.  Thanks to the DP Plus pilot, Richard has been able to keep his direct payment and maintain his long-standing PA. This has made a huge difference to him and to his wellbeing. |

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| **Case Study 2 – Adele**  Adele is a 77-year-old lady being supported by Adult Social Care’s mental health team in South Somerset.  The DP Plus pilot has supported Adele to manage her mental health and wellbeing. Without it, she would have been unable to manage sourcing her own care provision, nor manage the finances and invoices associated with this.  This has given Adele the opportunity to focus on her own mental health needs and seek micro-providers who can offer her a more bespoke service. Having the support from the Enham Trust has given her confidence to meet a potential micro-provider for support and reduce some anxiety allowing her to focus on what she would like from a micro-provider without the stresses of organising it.  Had DP Plus not been an option, Adele would likely not have had this support as she had nobody available to support her with a managed account, and the option of a commissioned care agency would have been less likely to provider the flexibility or uniqueness of the support Adele is now getting.  The small support package has been able to support Adele in stabilising her mental ill health and also reduce demands on other services. The package of support has helped her to achieve her desired outcomes and has had an extremely positive impact on her wellbeing. |

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| **Case Study 3 – Sarah**  Sarah is a 48-year-old lady being supported by Adult Social Care’s mental health team in South Somerset.  Her Social Worker fed back the following:  “In my opinion, if the Direct Payment Plus scheme had not been option, I do believe Sarah’s mental health would have declined within the community, her tenancy may have been jeopardised, and she would have been highly likely to have required an inpatient stay. The direct payment has given her a sense of control over her own life, something that she was lacking before. Sarah has not required an inpatient stay before, and I do believe that with the DP Plus support she will continue to do well, building necessary skills so she can be fully independent in the future requiring no support’. |

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| **Case Study 4 – Anne**  Anne is a 74-year-old lady being supported by Adult Social Care’s mental health team in Mendip.  Anne has been receiving supported from a micro-provider for over a month thanks to the support provided via the Direct Payment Plus scheme.  When the Social Worker completed a review of Anne’s care, Anne was very positive and shared some of the things she has been doing thanks to the support she now has available, including attending a local singing concert the previous night and painting (even advertising some of her work for sale).  She was very happy with the support she is receiving from her micro-provider. She had been informed by the Enham Trust that this provider maintains very good paperwork and is also approved by the Council. This provided Anne with reassurance that she had made a good choice. |

*All names have been changed.*