

Wednesday  
1<sup>st</sup>  
February  
2023

# Social Care Training Team News

**NHS**  
Somerset  
NHS Foundation Trust

Issue 3

Total Care Agency recently collaborated with us to learn new clinical skills, refresh on existing skills & to gain competencies to cascade training to Total Care junior healthcare staff

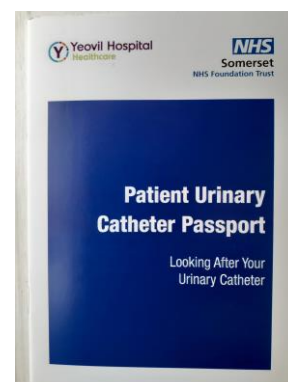


Total Care staff pictured from left to right: Amanda, April, Deb, Juan, Michelle & Steph

In September 2022 six Total Care Healthcare (HCA) Seniors attended a training day at the Exchange in Bridgwater. They spent the day learning, sharing experiences & undertaking competency assessments on topics like catheter, stoma & urinary sheath care. Total Care's training manager Shaun attended as an observer and after the day he said:

"Thank you for the provision of training regarding our HCA Seniors and the recent "Train the Trainer" initiative. The feedback has been excellent from the HCA Seniors. All have commented positively regarding the ability to disseminate training & information to HCAs working out in the community. Generally, the HCA Seniors commented that they have not had to rely on other professionals to deliver clinical tasks they are now trained to deliver and disseminate to colleagues. This in-turn has led to a significant reduction in the number of requests and calls they have had to make to District Nurses and Community Nurses to perform the clinical task they have been formally assessed to deliver. In the wider context the number of calls should decrease further as more HCAs are trained and assessed as competent to deliver tasks previously performed by clinically trained staff. The ability to up-skill and develop staff within their specific role, will, we feel, aide the retention of staff and potentially aide recruitment and further academic development of the team in the future. Obviously, we will need to continue to monitor the impact of the training and facilitate further opportunity for staff however, it does feel as though we are going in the right direction. Once again, many thanks and we look forward to continuing to work in partnership" Deb & Juan, who own Total Care, said "Thank you, we are really looking forward to continuing the collaborative work in partnership with you"

## FOCUS ON URINARY CATHETER CARE



Every person who has a urinary catheter should be provided with a **catheter passport**. This is for the patient and/or anyone involved in the patient's catheter care. It should be filled in by a health care professional at the time of insertion and contains all the relevant information:

- Why it was inserted
- When it was inserted
- Type and size of catheter
- What could be an emergency
- What to do in an emergency
- Any emergency interventions that have already been performed

**It is important to note that urinary catheters are only inserted if there is a medical need**

For training requests please email us on:

[socialcarentraining@somersetft.nhs.uk](mailto:socialcarentraining@somersetft.nhs.uk)

**HSJ AWARDS 2022**

WE ARE PROUD TO BE HIGHLY COMMENDED

**PATIENT SAFETY AWARD**

outstanding care