

# SOMERSET TREATMENT ESCALATION PLAN

## BESPOKE TRAINING PROVIDED BY LARCH

TRAINING LEVEL 1	TRAINING LEVEL 2	TRAINING LEVEL 3
<p>BITESIZE STEP TRAINING ALONGSIDE RESTORE AND NEWS2 TRAINING.</p> <p>IDEAL FOR ALL STAFF:-</p> <ul style="list-style-type: none"> <li>• WHAT IS A STEP?</li> <li>• WHEN A STEP SHOULD BE COMPLETED AND REVIEWED?</li> <li>• WHY A GOOD QUALITY STEP IS IMPORTANT</li> <li>• WHAT A GOOD QUALITY STEP LOOKS LIKE</li> <li>• THE CONTRIBUTION CARE HOME STAFF CAN MAKE TO SUPPORT THE STEP PROCESS</li> </ul>	<p>EXPLORE THE ROLE OF CARE HOME STAFF IN THE STEP PROCESS IN MORE DEPTH.</p> <ul style="list-style-type: none"> <li>• EXPAND ON LEVEL 1 TRAINING</li> <li>• FORMALISE DISCUSSIONS WITH RESIDENTS AROUND THEIR STEP</li> <li>• CAPTURE THE VALUABLE INFORMATION THAT IS GIVEN IN GENERAL DISCUSSION WITH RESIDENTS</li> <li>• KNOW WHO TO CONTACT WITH THIS VALUABLE INFORMATION.</li> </ul>	<p>FOR CARE HOME STAFF WHO WOULD LIKE TO BE INVOLVED IN WRITING STEPS. *</p> <ul style="list-style-type: none"> <li>• LOOKS AT THE LARCH PROCESS FOR WRITING A STEP IN MORE DETAIL.</li> <li>• AN INTRODUCTION TO THE LARCH DOCUMENTATION THAT CAN BE USEFUL WHEN GATHERING THE INFORMATION.</li> <li>• DISCUSS THE PROCESS TO GAIN THE INFORMATION NEEDED TO COMPLETE THE STEP</li> <li>• ONGOING SUPPORT LINKING WITH GPS + PCNS THAT WOULD COMPLETE THE STEP PROCESS.</li> </ul>

\*DISCUSSIONS HAVE TAKEN PLACE WITH GPS/ PCN LEADS AND THEY HAVE AGREED THAT THEY ARE HAPPY WITH THE PROCESS. LARCH ARE HAPPY TO HELP WITH THESE DISCUSSIONS.

PLEASE CONTACT LARCH email: [larch@ydh.nhs.uk](mailto:larch@ydh.nhs.uk)



